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Atrion Introduces Synthetic Transaction Monitoring Services

maxtime™ Managed Services enhancement simulates and measures quality of user experience for web-based applications.

Warwick, R.I. – July 22, 2010 – Atrion Networking Corporation, a leading provider of Information Technology and managed services, today announces it has added Synthetic Transaction Monitoring as an enhancement to its maxtime™ Managed Services offerings. Synthetic Transaction Monitoring will aid clients in ensuring the AlwaysOn accessibility, functionality and end-user satisfaction of web-based business applications.

Scalable to customized business needs, Synthetic Transaction Monitoring simulates browsing and transactions of key functions and applications including: online banking, ERP and collaboration tools, email, enrollment, and other web-based services. Transaction outcomes and timing results are provided in detailed reports, where problem areas can be identified and resolved before an issue actively occurs.

“For a business, Synthetic Transaction Monitoring provides a true measure of the end user’s experience,” said Dave DeGenova, Managed Services Product Manager for Atrion. “Whether that user is an internal employee or an external client, the application should perform optimally at all times. Internally this helps maintain productivity and the reputation of IT, externally for a business this aids in client satisfaction and growth.”

In its approach, Synthetic Transaction Monitoring shifts IT’s traditional focus on technology to that of the business and end-user first. It then utilizes technology as an enabler to support client satisfaction and ultimate business growth.

The addition of Synthetic Transaction Monitoring to Atrion’s maxtime™ Managed Services is another step in supporting its AlwaysOn philosophy and approach. The Company held its inaugural AlwaysOn Imperative Symposium in January, and has since launched the AlwaysOn Academy as well as made several internal enhancements to company operations and services to support the design and deployment of business-driven technology solutions.

For more information, please contact Dave DeGenova, Managed Services Product Manager at ddegenova@atrion.net or 401-825-4247.

About Atrion:

Established in 1987, Atrion is an IT Services Provider that designs, deploys and manages business-driven information technology solutions for AlwaysOn performance. With a dedicated focus on our clients, we accelerate business productivity and growth with full-scale customized technology solutions





including: consultation, project management, training and education, telephony, software and application services, equipment procurement, local and wide area networks, and managed services. Atrion's SMB division provides small and medium-sized businesses comprehensive IT and hosting services at a competitive price point; Atrion Carrier Services offers multi-vendor voice and data, network, consulting and contract negotiation services; and Shazamm, Atrion's interactive agency, specializes in creative multimedia, web, marketing and software development and design.

Atrion's 1nService affiliation allows it to service companies locally and internationally. We are a Cisco Gold Partner, Microsoft Gold Partner, consecutive-year VAR 500 recipient, and a Providence Business News 2010 Best Place to Work Company. To learn how we can empower your business, visit www.atrion.net.

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