



SUBSCRIPTION TECHNICAL TRAINING

thinQ is a unique monthly subscription training program that gives you and your staff the tools to stay current on the latest trends in a variety of technical topics. Each half-day session will either simplify a complex technical topic, demystify the all too common “marketing-techno-babble”, or enlighten you on new and emerging technologies and how they might impact your organization. The sessions are led by our own staff, real-world engineers who will filter through the “noise” and synthesize the information into a format that has meaning for you. We invite you, and, as many staff members as you wish, to attend these sessions. Subscribe to be a yearly member, quarterly member, or just do one session as you see fit. We assure you that the training you receive will have an immediate impact on your understanding of topics that can affect your organization now and in the future.

2009 TRAINING SCHEDULE

FEBRUARY	26	Unified Communications Update
MARCH	25	Web 2.0
MARCH	31	Data Center Overview
APRIL	29	General Network Troubleshooting
MAY	27	Windows Server 2008
JUNE	24	Security Overall: Physical and IT
JULY	29	Extranet/Collaboration
AUGUST	26	Wireless Security
SEPTEMBER	23	Application Delivery: Acceleration & Security
OCTOBER	28	Modern Remote Access “Teleworker”
NOVEMBER	12	Switching/Routing Developments
DECEMBER	15	UC: Cisco vs. Microsoft

\$250 Per Session
\$800 for 4 Sessions
\$1200 for 12 Sessions

Please note that the above options are for one (1) individual per company to attend. However, it may be a different individual for each session.

Each 4-hour session runs from 12pm to 4pm at OSHEAN, North Kingstown, RI. All materials are provided.

Call:
1.888.230.0313
to subscribe

CLASSES ARE LIMITED TO 18 ATTENDEES

t h e f u s i o n o f b u s i n e s s a n d t e c h n o l o g y



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TECHNICAL TRAINING DESCRIPTIONS

UNIFIED COMMUNICATIONS TECHNOLOGIES UPDATE

INSTRUCTOR: JEFF LANGDON

Since toll-bypass Voice over IP and CTI applications were introduced in the 1990s, the acceleration of Unified Communications development has increased exponentially. The industry now has entered a phase of rapid protocol and application development. This session is designed to review the choices available to IT professionals and discuss how each one can impact business goals and objectives.

WEB 2.0 - INSTRUCTOR: DANA PAUL

How are you telling your online message? What tools are you using to do that? Who is looking at you, your company and what impression are you giving them with only 10 seconds for them to decide if they want to know more? Welcome to Web 2.0. The term "Web 2.0" describes the changing trends in the use of World Wide Web technology and web design that aim to enhance creativity, communications, secure information sharing, collaboration and functionality of the web. Web 2.0 concepts have led to the development and evolution of web culture communities and hosted services, such as social-networking sites, video sharing sites, blogs, and more. This session is designed to guide you through the myriad of possibilities available to you and give guidance and best practice advice on how to navigate the Web 2.0 world and how to put it to work for you.

DATA CENTER OVERVIEW - INSTRUCTOR: DAVE OAKMAN

An Overview of the Next Generation Data Center. This session will begin by gaining an understanding of the role Data Centers play within organizations and how this role is rapidly changing. During this session we will review the core components of the data center and how new developments can allow organizations to respond quickly and efficiently to changing business needs.

GENERAL NETWORK TROUBLESHOOTING

INSTRUCTOR: DAVE PHILLIPS

As a network administrator we've all received the calls stating we can't print, can't access the application server, the network is slow, and I can't log in. Troubleshooting networks means recognizing and diagnosing problems with the goal of keeping your network running optimally. The primary concern of network administrators is maintaining connectivity of all devices. The problem is recognizing when you have an issue, or whenever possible, taking proactive measures to head off issues before they happen. Not all problems can be avoided so when failures do occur having the proper methodology will reduce time to remediation. This session will teach you the techniques to quickly identify and isolate faults.

WINDOWS SERVER 2008 - INSTRUCTOR: ALAN SILVERMAN

Windows Server 2008 is the biggest upgrade of Microsoft's server operating system in almost 10 years! Is it worth the wait? Is it worth the cost? What new features will be beneficial to you? Is Microsoft's Virtualization worthwhile? How painful will the upgrade be? This session is designed to go over Windows 2008's real-world benefits and features including: Active Directory, server management and utilities, server core, RODC, IIS7, terminal services, windows firewall, powershell scripting, hyper-v virtualization, and more.

SECURITY OVERALL: FROM PHYSICAL SECURITY TO INFORMATION SECURITY - INSTRUCTOR: JOSH KING

There are many aspects that make up a secure IT infrastructure and it is sometimes hard to know which are essential to your organization, and which are niceties. Various components of an IT infrastructure include such items as secure remote access, security policy management, perimeter

defense, endpoint protection, physical security, forensic analysis capabilities, and many more. In this session we will discuss the makeup of these key components, as well as ways to determine what is essential to your business and why.

EXTRANET/COLLABORATION - INSTRUCTOR: JOSH CLIFF

Mobile workforce. Partner access. Project management. All things that scream extranet/collaboration for your business. This thinQ session provides an overview of the need for collaborative systems in today's business, examines their lifecycles and usefulness and explains planning, deployment and management through an in-depth look at one of Microsoft's leading technologies, SharePoint.

WIRELESS SECURITY - INSTRUCTOR: VIKEN JAWHARJIAN

Wireless networking presents its own microcosm of terminology and devices separate from an organization's existing network infrastructure. Everything from available choices of encryption, access methods, intrusion detection/prevention, guest access, and the devices utilized for proper deployment can create a daunting task to many individuals responsible for deploying WLANs. We will explore the various wireless security measures available as well as possible risks and what to consider when making a decision on how to protect your organization from unauthorized wireless users.

APPLICATION DELIVERY: APPLICATION ACCELERATION

INSTRUCTOR: DAVE OAKMAN

Supporting the current drive to reduce costs and address ever changing regulations, consolidation is making a significant impact on business operations. This consolidation does not come without challenges. During this session we will discuss the options available for accelerating and securing services and service delivery from consolidated data centers.

MODERN REMOTE ACCESS "TELEWORKER"

INSTRUCTOR: JEFF LANGDON

Ubiquitous high speed internet access has opened the door for businesses to take advantage of a new type of workforce - the remote teleworker. This session will focus on the technologies available that can allow teleworkers to be as productive and effective as your traditional staff. Learn about security, VPN, telephony and video technologies that help improve local and remote team collaboration.

SWITCHING/ROUTING DEVELOPMENTS - INSTRUCTOR: BILL ELLIS

Switching and routing have evolved into a very mature and fundamental element of any infrastructure. In fact, the exciting possibilities presented by the fast and furious advancement of applications that drive organizations would not be possible without stable routing and switching systems. Being the underlying foundation or "plumbing" for IT, switching and routing are seldom thought of as bleeding or even leading edge. However, routing and switching have had some significant new advancements develop recently. This session will introduce you to those new features and functions, and help you to understand how they can impact your organization.

UC: CISCO VS. MICROSOFT - INSTRUCTOR: JEFF LANGDON

Compare and contrast the various Unified Communications offerings from Cisco Systems and Microsoft. Learn about the capabilities of Microsoft Office Communications Server, Microsoft Office Communicator, and Exchange 2007 Unified Messaging. Compare Microsoft and Cisco's features to determine where and how one or both may fit in your environment. Explore how the systems can work together in an integrated fashion to provide a complete Unified Communications solution for your business.